

#### **Message from CEO Alan Cortum**

#### **Greetings Valley Oak Members,**

If you haven't had a chance to do so yet, I welcome those who are able to drive by the corner of Mooney and Prosperity to see the progress being made on our new Tulare branch! We are on track for a mid-summer opening and can't wait to welcome you into our new Tulare home. Be on the lookout via email and Facebook for more news to come as we get closer to a grand opening celebration!

I also wanted to take this opportunity to alert members of some recent scams. We have been made aware of spam text messages coming from certain iCloud accounts, as well as phone calls spoofed from our 1-800-561-4302 phone number. Please note the Credit Union will never call from this number. Should you see a text come from an unrecognizable number, or a call stating it's coming from our 1-800 number, do not respond or answer as these are spam attempts. You can learn more about scams and how to protect yourself by visiting our Cyber Security & Fraud Prevention webpage.

As always, remember you can stay up to date on the latest promotions and announcements via email, Facebook, and our website.

On behalf of the entire Valley Oak team, thank you for your continued trust and membership.

# Alan Cortum

President/CEO

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- Card Control
- Person-to-Person Payments
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**EMPLOYEE SPOTLIGHT** 

**Beatriz & Kassi** 



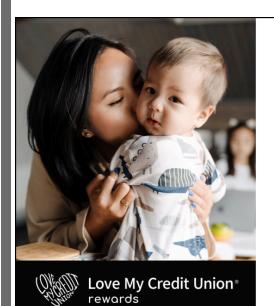
At, Valley Oak Credit Union, we take pride in the incredible people who make our organization thrive. This quarter, we celebrate two years of hard work, commitment, and excellence from two outstanding team members: Beatriz and Kassi!

Since joining our team two years ago, Beatriz and Kassi have consistently demonstrated their dedication to our mission. Their individual contributions go beyond the daily responsibilities, as they bring passion, collaboration, and a deep sense of care to everything they do. Whether it's supporting our members or fostering a positive workplace culture, their impact is felt throughout our credit union.

On behalf of Valley Oak's Board of Directors, staff and members, we extend our thanks for their commitment and the enthusiasm they bring to our team. As they continue to grow and develop, we look forward to

seeing the incredible things they will accomplish in the years ahead.





# trust&will

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### **Join Our Board of Directors**

Becoming a part of the Board of Directors means that you are invested in the well-being of the Credit Union, and will help make decisions about how the Credit Union operates.

If interested, please <u>click here</u> to visit our website and review the requirements on requirements on becoming a member a member of our Board!

#### **Holiday Closures**

# We will be closed

on Monday, May 26 in observance of Memorial Day

You can still access your accounts and conduct various transactions and applications via our It'sMe247 Online Banking, Mobile Banking App, and CU\*Talk.





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