



2nd Quarter 2026 Newsletter



Message from CEO Alan Cortum

Greetings Valley Oak Members,

A few months ago, we proudly celebrated the Grand Opening of our new Tulare Branch alongside members, community partners, local leaders, and neighbors. The event was a tremendous success and truly reflected the strong sense of community that makes Tulare so special. From the incredible turnout to the meaningful conversations shared throughout the day, it was an unforgettable milestone for Valley Oak.

Since opening our doors, we have been thrilled to welcome both new and existing members into the branch and see them take advantage of the services and resources available. Our team has enjoyed

building new relationships within the community while continuing to strengthen existing ones, all while helping members achieve their financial goals.

One of the features we are most excited about in the new branch is the Community Room, a welcoming space available for local organizations, businesses, and community groups to host meetings, workshops, and events. We were proud to showcase the potential of the the room by using it for our Grand Opening festivities and look forward to seeing it continue to bring the Tulare community together.

As we continue to grow, we remain dedicated to serving our members with the personalized service, community involvement, and financial support they have come to expect from Valley Oak.

Thank you for your continued trust, support, and membership. We are grateful to be part of this community and look forward to serving you for years to come.

Alan Cortum
President/CEO

Celebrating Our New Tulare Location



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EMPLOYEE SPOTLIGHT

✨Melissa S. ✨
Celebrating 10 Years of Dedication!



In March, Melissa celebrated **10 years** of incredible service with Valley Oak! 🎉👏

As part of the Member Support Department, Melissa plays an essential role in supporting staff across the organization while helping ensure our members continue to receive exceptional service every day. Her willingness to jump in, share her knowledge, and support others makes her an invaluable part of the team.

Melissa is known for always smiling and making people laugh. Her great sense of humor and positive attitude help create a welcoming and uplifting environment for both coworkers and members alike. Whether she's answering the phone with a smile or stepping in to help wherever needed, Melissa brings kindness and encouragement to every interaction.

Outside of work, Melissa enjoys crafting, traveling, spending quality time with family, walking, and enjoying the outdoors. Her creativity and caring nature shine through both inside and outside the workplace.

Melissa truly reflects our philosophy of “people helping people.” Through her dedication, positivity, and commitment to supporting both members and coworkers, she helps make Valley Oak a better place every day. We are so grateful for all she does and proud to have her on our team!

Thank you Melissa for 10 wonderful years, and here's to many more!



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