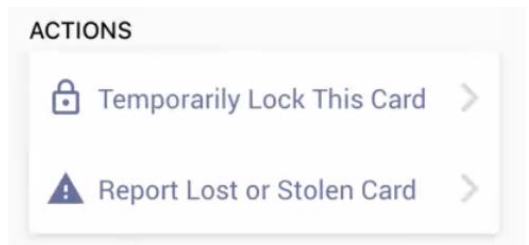
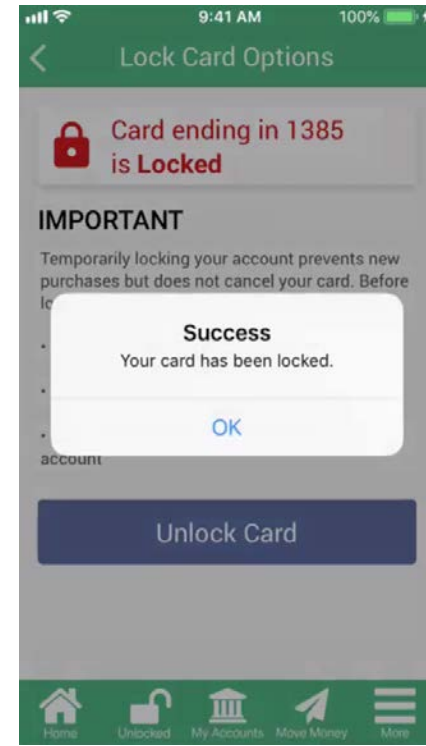
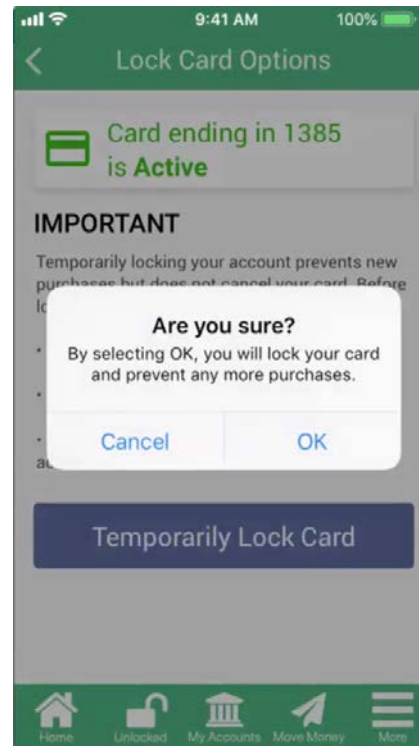
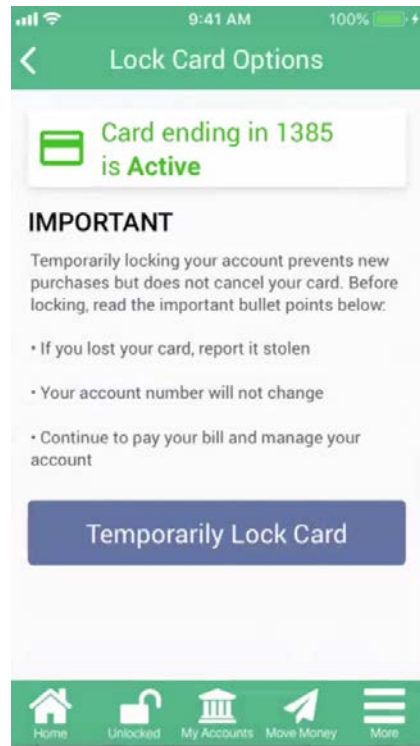
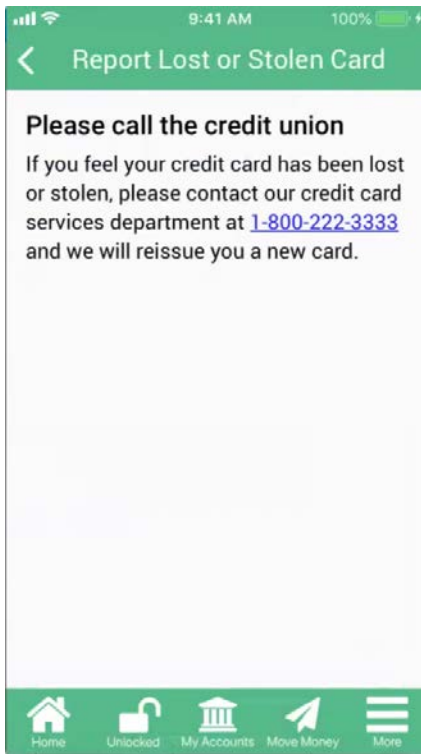
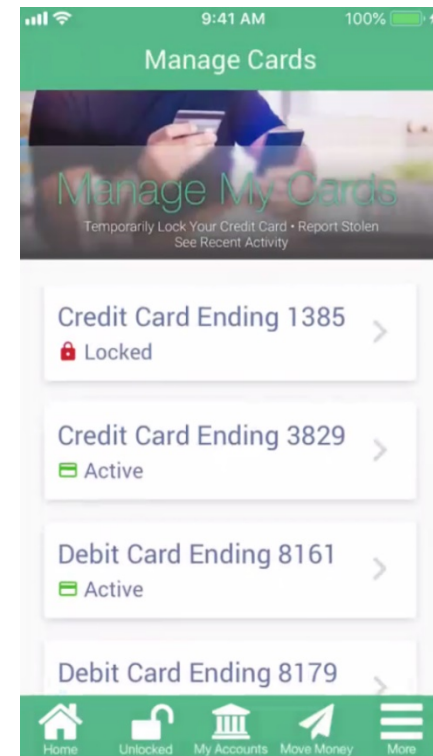


Once you have completed the Manage My Cards update on your phone, you will see this new feature under “More” on our mobile app. When you click on Manage Cards, you will pick the card you want to lock. Once you have selected the card, scroll to the bottom and click on Temporarily Lock This Card.





After you click on Temporarily Lock This Card, then you will see the screen to call the credit union if your card has been stolen. You then can swipe to the next screen and you can Temporarily Lock Card. Click on the button and then it will ask you, Are you sure? Click ok and then your card is lock. Then you can go back to the list of your cards and see that it is locked! If you want to unlock your card, please follow the same steps to unlock your card.



*Please note these images are from a test mobile app and Valley Oak's app and features might look different. Please contact us with any questions.*